



## WRITTEN TASKS

1. SHOPS AND GOODS. STEP 1: Match each shop with two of the products that you can buy there. STEP 2: Fill in another item that each shop sells.

- a bouquet of roses*
- a budgerigar*
- smoked sausages*
- leather slip-ons*
- minced meat*
- cream puffs*
- pickled herrings*
- a ruler*
- cucumbers*
- a wholemeal loaf*
- a bracelet*
- nuts and bolts*
- sparkling wine*
- a pair of slippers*
- building blocks*
- lemon cheesecake*
- a guinea pig*
- a bunch of grapes*
- carp*
- a rocking horse*
- egg salad*
- a ballpoint pen*
- savoury pastries*
- screws*
- potted plants*
- made-to-order sandwiches*
- bitter ale*
- a necklace*

1. BAKER'S	2. BUTCHER'S	3. CONFECTIONER'S
4. FLORIST'S	5. GREENGROCER'S	6. IRONMONGER'S
7. JEWELLER'S	8. OFF-LICENCE	9. PET SHOP
10. SHOE SHOP	11. STATIONER'S	12. TOY SHOP
13. DELICATESSEN	14. FISHMONGER'S	

**2. CONTAINERS AND PACKAGING. STEP 1:** Match each container with two products that are commonly sold in it. Use each product only once (although some of them may be sold in several different containers). **STEP 2:** Think of another product that you can buy in each container.

- fizzy drink   honey   chocolates   instant soup   paint   tomato paste   ice-cream
- vinegar   cigarettes   eggs   champagne   instant coffee   paper tissues
- chilli powder   baked beans   apples   orange juice   shaving foam   shampoo
- biscuits   butter   toothpaste

1. a bottle of

2. a box of

3. a can of

4. a tin of

5. a carton of

6. a crate of

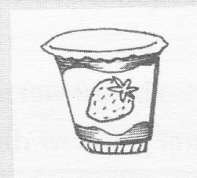
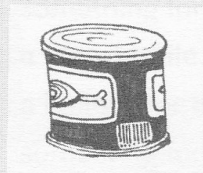
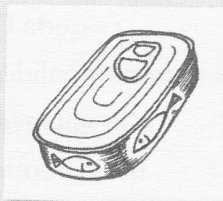
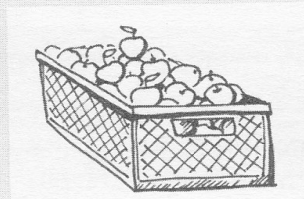
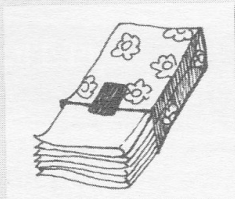
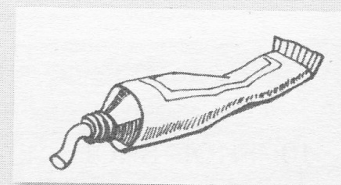
7. a jar of

8. a packet of

9. a sachet of

10. a tub of

11. a tube of



**3. SERVICES.** Read sentences (A–J) and decide which service (1–10) you need in order to solve each problem. What other services do they provide?

- |                      |   |   |
|----------------------|---|---|
| 1. plumber           | A | You need to have your fringe shortened and get a trim.          |
| 2. tailor            | B | You would like to open a current account.                       |
| 3. electrician       | C | You want to buy a full tank of unleaded petrol.                 |
| 4. dry cleaner's     | D | You have a bad stain on your coat and it won't come out.        |
| 5. filling station   | E | You would like to have a business suit sewn.                    |
| 6. beautician        | F | The heel of your left boot has broken off.                      |
| 7. insurance company | G | Every time you switch on the hair dryer, you blow a fuse.       |
| 8. bank              | H | A pipe has burst in your bathroom and it is leaking.            |
| 9. shoe repairer's   | I | A tree has fallen on your roof in a storm and damaged it badly. |
| 10. hairdresser's    | J | You would like to have your eyebrows plucked.                   |

**4. FORMS OF ADVERTISING.** Fill in the missing vowels and match the forms of advertising (1–12) with the places (A–L) in which you are most likely to encounter them.

- |                    |            |   |
|--------------------|------------|---|
| 1. p p-up (w ndow) | A          | on TV/the radio between programmes                                  |
| 2. p ster          | B          | at a travel agent's about holidays in various countries             |
| 3. billb ard       | 4. sp m    | C at the dentist's about dental hygiene products                    |
| 5. commerci l      | D          | distributed in the street, e.g. a piece of paper advertising a club |
| 6. j nk m il       | E          | appears suddenly when you go to a website                           |
| 7. fly r           | F          | usually at the top of a webpage                                     |
| 8. brochur         | 9. l aplet | G by the side of the motorway                                       |
| 10. w rd-of-m uth  | I          | in the local paper  |
| 11. b nner (ad)    | J          | on the walls of buildings   |
| 12. sm ll ad       | K          | in your letterbox (derogatory)                                      |
|                    | L          | in your e-mail (unsolicited bulk e-mail)                            |

5. PRICES AND DISCOUNTS. Fill each gap with the correct word.

robbery

bulk

worth

refund

clearance

bargain

discount

cut-price

fortune

rip-off

1. This huge dictionary only cost 200 crowns – it was a real \_\_\_\_\_.
2. If you buy five or more of the same item, you get a quantity \_\_\_\_\_ of 5 per cent.
3. A cup of coffee and a slice of cake for 150 crowns? What a \_\_\_\_\_!
4. You paid 700 crowns for a CD? It's daylight \_\_\_\_\_.
5. This blender doesn't work. I'll take it back to the shop and ask for a \_\_\_\_\_.
6. This book seems a bit pricey to me. I don't think it's \_\_\_\_\_ buying.
7. They are having a \_\_\_\_\_ sale at the boutique down the street. You should check it out.
8. All \_\_\_\_\_ items are on the bottom shelf.
9. This perfume cost me a \_\_\_\_\_, but it really smells wonderful.
10. You can save quite a lot of money if you buy in \_\_\_\_\_.

6. PREPOSITIONS. Fill each gap with the correct preposition.

1. I picked up this coat \_\_\_\_\_ the sales – it was a real find!
2. Their new single goes \_\_\_\_\_ sale next Monday. They're going to sell it \_\_\_\_\_ a reduced price in most shops.
3. Sorry, my bike is not \_\_\_\_\_ sale. No matter how much you like it, you can't buy it.
4. They sell an incredibly wide range \_\_\_\_\_ goods at this health-food shop.
5. I can't withdraw any more cash \_\_\_\_\_ my bank account, otherwise I'll be \_\_\_\_\_ the red.
6. Can I pay \_\_\_\_\_ credit card or only \_\_\_\_\_ cash \_\_\_\_\_ the chemist's in the square?
7. They are running a special offer this week: if you buy a pair of shoes, you get an extra pair \_\_\_\_\_ free.
8. You can pay cash \_\_\_\_\_ delivery (COD) or \_\_\_\_\_ postal order when you buy goods from this mail-order catalogue.
9. This electric drill was really good value \_\_\_\_\_ money. It only cost 1,000 crowns and it is really great.
10. Entrance to this gallery is free \_\_\_\_\_ charge on Wednesdays.

**7. MULTIPLE CHOICE. Choose the correct answer A, B, C or D.**

1. "Can I help you?" – "No, thank you. I'm just \_\_\_\_\_."
- A. seeing      B. watching      C. looking      D. shopping
2. The cereals are halfway down the third \_\_\_\_\_ on the left.
- A. line      B. aisle      C. way      D. street
3. You might want to \_\_\_\_\_ around and compare prices before you buy a DVD-player.
- A. shop      B. buy      C. search      D. find
4. Have you got any small \_\_\_\_\_ on you? I'd like a cup of coffee from this vending machine.
- A. coin      B. money      C. cash      D. change
5. When I realised the waiter had got the bill wrong, I decided not to leave a \_\_\_\_\_.
- A. tip      B. change      C. coin      D. payment
6. If you want to exchange any goods, you need to have the \_\_\_\_\_.
- A. bill      B. certificate      C. receipt      D. account
7. Check the exchange \_\_\_\_\_ carefully before you buy any foreign currency.
- A. price      B. rate      C. course      D. amount
8. This \_\_\_\_\_ store has outlets in 50 towns all over the country.
- A. series      B. string      C. chain      D. serial
9. I don't know their opening hours, but I hope I'll get there before \_\_\_\_\_ time.
- A. shutting      B. locking      C. closing      D. finishing
10. You can call a toll-free number to check your bank \_\_\_\_\_ at any time of day.
- A. balance      B. amount      C. state      D. remainder
11. I'm sorry, Linda's not in. She's just gone to the \_\_\_\_\_.
- A. shops      B. markets      C. stores      D. pubs
12. After we'd \_\_\_\_\_ the shopping, we went to a café.
- A. made      B. done      C. had      D. ended
13. I like window shopping and \_\_\_\_\_ around the shops on Saturday mornings.
- A. browsing      B. spending      C. buying      D. finding
14. Which of these can you NOT use to get money out of a cash machine?
- A. debit card      B. cash card      C. credit card      D. business card
15. Which of these is NOT correct?  
I left my \_\_\_\_\_ at the department store the other day.
- A. shopping      B. wallet      C. purse      D. buying

8. CROSSWORD PUZZLE. People involved in business/shopping. Complete the crossword puzzle and sentences 1–12. Some of the letters have been supplied to help you.

12.

1.				E		E		T		V	
2.			U		E						
3.		S		I		T		N			
4.					O		S		M		R
5.							H		P		E
6.		A		E		M		N			
7.							U		T		M
8.					E		A		L		R
9.		H		L		-	F		L		E
10.					H		P		E		P
11.			T		E		D		N		
							S				

- Will was caught shoplifting by a store d \_\_\_\_\_.
- Luckily, I managed to sell my old piano to the first b \_\_\_\_\_.
- The checkout a \_\_\_\_\_ gave me the wrong change, so I complained to the manager.
- C \_\_\_\_\_ goods are becoming more and more expensive.
- This street is always full of s \_\_\_\_\_ on Saturday mornings.
- The insurance s \_\_\_\_\_ persuaded me to sign the policy.
- Regular c \_\_\_\_\_ who have a loyalty card get 10 per cent off each purchase.
- Wholesalers generally sell their goods to r \_\_\_\_\_, who then target the general public.
- Jerry works as a s \_\_\_\_\_. He has to lift boxes and display goods all day.
- I like going to the grocer's on the corner because the s \_\_\_\_\_ is always very friendly.
- The car park a \_\_\_\_\_ claimed that he hadn't heard the alarm go off.
- These people are all involved in business deals or financial t \_\_\_\_\_.





## VOCABULARY

<b>account</b> účet	<b>change; small</b> ~ drobné
<b>acquaintance</b> známý, známost	<b>charity shop</b> obchod na způsob second handu věnující příjmy na charitu
<b>advertise</b> dělat reklamu, propagovat, inzerovat	<b>check sth out</b> podívat se na
<b>aisle</b> ulička	<b>checkout assistant</b> pokladní
<b>ale</b> druh piva	<b>cheesecake</b> tvarohový dort/koláč
<b>amount</b> množství	<b>chemist's</b> drogerie s lékárnou
<b>anniversary</b> výročí	<b>chip shop</b> obchod „fish and chips“
<b>attendant</b> obsluha, hlídač; <b>car park</b> ~ hlídač parkoviště	<b>claim</b> tvrdit
<b>baker's</b> pekařství	<b>clearance sale</b> (úplný) výprodej
<b>balance; bank</b> ~ zůstatek na účtě	<b>closing time</b> zavírací doba
<b>ballpoint pen</b> kuličkové pero	<b>coffee shop</b> bufet, malá kavárna s jídlem
<b>banner ad</b> reklama na internetu	<b>coin</b> mince
<b>bar</b> tyčinka/tabulka (čokolády)	<b>cold cuts</b> studený nářez (maso, uzeniny)
<b>bargain</b> výhodná koupě	<b>commercial</b> reklama (TV, rádio)
<b>beautician</b> kosmetička	<b>compare prices</b> srovnávat ceny
<b>betting shop</b> sázková kancelář	<b>complain</b> stěžovat si
<b>bill</b> účet (v restauraci, za telefon)	<b>confectioner's</b> cukrárna
<b>blender</b> mixér	<b>consumer</b> spotřebitel
<b>bracelet</b> náramek	<b>cop shop</b> (hovor.) policejní stanice
<b>brand (name)</b> (obchodní) značka	<b>corner shop</b> malý obchod na rohu
<b>brochure</b> brožura	<b>counter</b> pult, přepážka
<b>browse</b> prohlížet, brouzdat, probírat se	<b>crate</b> basa, přepravka, bedna, bedýnka
<b>budgerigar</b> andulka	<b>cream puff</b> věneček; zákusek s krémem
<b>building blocks</b> stavebnice	<b>cucumber</b> okurek
<b>bulk; in</b> ~ ve velkém	<b>current account</b> běžný účet
<b>burst</b> prasknout	<b>customer</b> zákazník
<b>business card</b> vizitka	<b>cut-price</b> zlevněný
<b>butcher's</b> řeznictví	<b>daylight robbery</b> předražený, velmi drahý (krádež za bílého dne)
<b>buyer</b> kupující, kupec	<b>debit card</b> platební karta
<b>can</b> plechovka, kanystr; konzerva (zejm. US)	<b>delicatessen</b> lahůdky, lahůdkářství
<b>car boot sale</b> prodej použitých věcí z kufru auta	<b>department store</b> obchodní dům
<b>carton</b> lepenková/papírová krabice (např. na mléko); karton	<b>derogatory</b> hanlivý
<b>cash card</b> bankovní karta na výběr z bankomatu	<b>discount</b> sleva
<b>cash on delivery (COD)</b> na dobírku	<b>display</b> vystavět; vystavené zboží
<b>cash register</b> pokladna	<b>doll</b> panenka
<b>cashier</b> pokladník(k)	<b>drill</b> vrtačka
<b>cereals</b> obiloviny, cereálie	<b>dry cleaner's</b> čistírna
<b>chain store</b> obchodní řetězec, síť obchodů	<b>encounter</b> setkat se
	<b>entrance</b> vstup
	<b>exchange</b> vyměnit
	<b>exchange rate</b> směnný kurz

**fishmonger's** obchod s rybami  
**fizzy drink** perlivý/šumivý nápoj  
**flea market** bleší trh  
**florist's** květinářství  
**flyer (flier)** letáček, leták  
**foreign currency** zahraniční měna  
**fortune** jmění  
**free (of charge)** zdarma  
**fringe** ofina  
**fuse** pojistka; **blow a ~** vyhodit pojistku  
**general public** široká veřejnost  
**gift shop** obchod s dárkovým zbožím,  
suvenýry  
**go off** pustit se (o alarmu)  
**goods** zboží  
**greengrocer's** zelenářství  
**grocer's** obchod s potravinami  
**guinea pig** morče  
**hairdresser** kadeřník  
**hammer** kladivo  
**health-food shop** obchod se zdravou  
výživou  
**heel** podpatek  
**incredibly** neuvěřitelně  
**insurance** pojištění  
**insurance company** pojišťovna  
**involved** zapojený, zainteresovaný, zapletený  
**ironmonger's** železářství  
**item** položka  
**jar** zavařovací sklenice  
**jeweller's** klenotnictví  
**junk mail** nevyžádaná reklama v poštovní  
schránce  
**junk shop** obchod s použitým zbožím  
(second-hand)  
**leaflet** leták  
**leak** propouštět, téct (o nádobě)  
**made-to-order** zakázkový, na objednávku  
**mail-order catalogue** zásilkový katalog  
**mascara** řasenka  
**meringue** sněhová pusinka, pěnové cukroví  
**minced meat** mleté maso  
**necklace** náhrdelník  
**nuts and bolts** matice a šrouby  
**off-licence** obchod alkoholem  
**offer** nabídka;

**a special** ~ zvláštní nabídka, akce  
**outlet** prodejna, obchod  
**packet** balení, balíček  
**paper shop** trafiká, novinový stánek  
**parrot** papoušek  
**(passenger) car** osobní auto  
**pastry** (jemné) pečivo  
**pendant** přívěšek  
**pepper** pepř;  
**red pepper** červená paprika (mletá)  
**(a) pepper** paprika (zelenina)  
**persuade** přesvědčit  
**pet shop** zverimex  
**pick up** (hovor.) koupit  
**pickled herrings** zavináče  
**pipe** trubice, roura  
**pluck sb's eyebrows** trhat obočí  
**plumber** instalatér, topenář  
**policy (insurance ~)** pojistka  
**pop-up window** reklamní okénko na  
internetových stránkách  
**postal order** složenka  
**poster** plakát  
**potted plant** rostlina v květináči, pokojová  
rostlina  
**pound shop** obchod typu „vše za libru“  
**price tag** cenovka, visačka  
**pricey/pricy** drahý  
**purse** peněženka (dámská)  
**quantity discount** množstevní sleva  
**queue** fronta  
**range** řada, rozsah;  
**a wide ~ of** široká škála/nabídka  
**receipt** stvrzenka, účtenka  
**red; in the ~** „v mínusu“, být zadlužený  
**reduced; at a ~ price** za sníženou cenu  
**refund** vrácení peněz  
**remainder** zbytek, zůstatek (ne o účtě)  
**repair shop** opravna  
**retailer** maloobchodník  
**rip-off** zlodějna, předražené zboží  
**robbery** krádež, loupež  
**rocking horse** houpací kůň  
**roll** rohlík  
**ruler** pravítko  
**sachet** sáček



<b>sale; on</b> ~ v prodeji	<b>sparkling</b> perlivý, šumivý
<b>sale; for</b> ~ na prodej	<b>stain</b> skvrna
<b>sales; in the</b> ~ ve výprodeji	<b>stapler</b> sešívačka
<b>salesman</b> obchodník, prodejce;	<b>stationer's</b> papírnictví
<b>insurance</b> ~ pojišťovací makléř	<b>store detective</b> hlídač v obchodě (v civilu)
<b>salmon</b> losos	<b>sweetshop</b> cukrárna, obchod se sladkostmi
<b>savoury</b> slaný (ne sladký)	<b>tailor</b> krejčí
<b>screw</b> šroubek, šroub	<b>target</b> cíl; vybrat si za cíl
<b>search</b> hledat	<b>tea shop, tearoom</b> čajovna
<b>service station</b> čerpací stanice	<b>till</b> pokladna
<b>sew (sewed, sewn)</b> šít	<b>tin</b> konzerva (plechovka)
<b>shaving foam</b> pěna na holení	<b>tip</b> spropitné
<b>shelf (Pl. shelves)</b> police	<b>toll-free</b> bezplatný (telefonický hovor)
<b>shelf-filler</b> ten, kdo doplňuje zboží na regály v supermarketu	<b>toy shop</b> hračkářství
<b>shop around</b> rozhlédnout se po několika obchodech, srovnávat ceny	<b>trim</b> přistříhnout, zastříhnout; zkrácení vlasů
<b>shop window</b> výloha, výkladní skříň	<b>tub</b> kelímek
<b>shopkeeper</b> majitel menšího obchodu	<b>tube</b> tuba
<b>shoplifting</b> krádež v obchodě	<b>unleaded petrol</b> bezolovnatý benzín
<b>shopper</b> nakupující	<b>unsolicited</b> nevyžádaný
<b>shopping</b> nákup; nakupování	<b>value; good ~ for money</b> vyplatí se, kvalita za cenu
<b>shopping basket</b> nákupní košík	<b>vending machine</b> prodejní automat
<b>shopping list</b> seznam nákupu	<b>violet</b> fialka
<b>shopping mall/centre</b> nákupní středisko	<b>wallet</b> peněženka
<b>shopping trolley</b> nákupní vozík	<b>wholemeal loaf</b> celozrnný bochník
<b>shops; go to the</b> ~ jít na nákup	<b>wholesaler</b> velkoobchodník
<b>shorten</b> zkrátit	<b>window display</b> výloha, zboží vystavené za/ ve výkladní skříni
<b>showcase</b> vitrína, výkladní skříň	<b>window shopping</b> prohlížení si výloh
<b>slice</b> plátek, krajíc	<b>withdraw</b> vybrat (peníze)
<b>slip-ons</b> mokasíny	<b>word-of-mouth</b> ústní (reklama, doporučení)
<b>slippers</b> pantofle	<b>(be) worth -ing</b> stát za, mít cenu
<b>small ad</b> krátký inzerát, drobná inzerce	
<b>spam</b> nevyžádaná hromadná reklama e-mailem	